

Key Decision Required:	No	In the Forward Plan:	No
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CABINET

25 NOVEMBER 2016

REPORT OF THE MONITORING OFFICER

A.6 LOCAL GOVERNMENT OMBUDSMAN

The Constitution (Article 12.03(a)) requires the Monitoring Officer to report to Council, or to Cabinet for executive functions, if any decision or omission has given rise to maladministration. The Ombudsman has recently found that the Council was at fault in relation to the way in which it dealt with a Disabled Facilities Grant application. The Ombudsman made two recommendations in her decision which included sharing lessons learnt with the service and making a compensation payment, which the Ombudsman suggested should be withheld until the outcome of an appeal, recently granted to the complainant, is known. The recommendation of the Ombudsman has been accepted and no further action will be taken by the Ombudsman in this matter.

This item is submitted for **INFORMATION ONLY**.